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January 30, 2006

Thomas Meissner Senior Vice President, Operations Unitil Corp 6 Liberty Lane West Hampton, NH 03842-1720

Re: Electric Distribution System Safety Plans

Dear Mr. Meissner:

On December 9, 2005, the Department of Telecommunications and Energy ("Department") distributed the following two reports relating to the safety of electric distribution systems in Massachusetts: (1) the Independent Assessment of Stray Voltage in Underground Distribution Systems of Massachusetts Electric Companies ("Stray Voltage Final Report") as prepared by Navigant Consulting, Inc., and (2) the Independent Assessment of Dislodged Manhole Covers ("Manhole Safety Final Report") as prepared by Siemens Power Transmission & Distribution, Inc. ("Siemens"). With the issuance of these reports, the Department required each of the Massachusetts electric distribution companies, including Fitchburg Electric Light Company d/b/a/ Unitil, to file plans to implement the recommendations contained in each report. Unitil filed its implementation plan with the Department on January 10, 2006 ("Unitil Plan").

The Department has reviewed the Unitil Plan to implement procedures pertaining to the detection and mitigation of stray voltage and to the inspection and operation of manholes, and we find that the Unitil Plan is in substantial compliance with the recommendations contained in the Stray Voltage Final Report and the Manhole Safety Final Report. Accordingly, the Department approves the Unitil Plan with the following modifications. The Unitil Plan indicates that the Company will survey its distribution system to identify locations of certain

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equipment susceptible to stray voltage and will begin stray testing of that equipment and reporting to the Department in 2007. Until is directed to commence stray voltage testing as soon as practicable, but no later than March 1, 2006.

The Manhole Safety Final Report included a recommendation that each company maintain a database of new and repair splices made by employees and contractor crews in order to determine possible workmanship issues and related splicing training needs. Siemens provided a listing of information that should be captured in the splicing log at Appendix B.2. Beginning no later than June 1, 2006, Unitil is directed to keep a splicing log on all new and repair splices containing the information recommended by the Manhole Safety Final Report. The companies may develop, through the Working Group (see below), an alternative proposal that allows the identification of workmanship-related trends. The Department will review any alternative proposed by the Working Group, and may modify this requirement as appropriate.

Consistent with the recommendations in the Stray Voltage Final Report and the Manhole Safety Final Report, the Department directs Unitil to participate with the other Massachusetts electric distribution companies in a working group ("Working Group") to address issues regarding electric distribution system safety, the development of a uniform approach to electric distribution system safety plans, and such other issues of importance including, but not limited to: the development of protective equipment for use on secondary systems, manhole event trends, root cause analyses, research studies, results of pilot programs, new technologies, and lessons learned. In addition, the Working Group shall address the use of the Outage Reporting Protocol or other standardized protocol for reporting manhole events and stray voltage incidents to the Department. The Working Group shall meet quarterly, and report quarterly to the Department. Staff from the Department's Electric Power Division may participate in the Working Group.

Unitil shall implement its Plan immediately. In order to allow for the Department's continued review of the Unitil Plan, by June 1, 2006, and every three months thereafter, Unitil shall file with the Department's Electric Power Division a written report on its progress in implementing the Unitil Plan, including a summary of all stray voltage incidents and manhole events in the current quarter and year to date. Upon review of Unitil's implementation of its Plan, the Department may direct modifications to the Unitil Plan as necessary.

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By Order of the Department,
/s/
Judith F. Judson, Chairman
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James Connelly, Commissioner
W. Robert Keating, Commissioner
w. Robert Keating, Commissioner
/s/
Paul G. Afonso, Commissioner
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Brian Paul Golden, Commissioner

cc: Mary L. Cottrell, Secretary
Andrew O. Kaplan, General Counsel
Timothy Shevlin, Executive Director
Ronald LeComte, Director, Electric Power Division
John Cope-Flanagan, Assistant General Counsel
Joan Foster Evans, Senior Counsel